

# **BOARD OF COMMISSIONERS**

1 S. Main St., 9th Floor Mount Clemens, Michigan 48043 586-469-5125 FAX 586-469-5993 macombcountymi.gov/boardofcommissioners

#### PERSONNEL COMMITTEE

### **TUESDAY, JULY 22, 2008**

### **AGENDA**

1. 2. 3. 4. 5.	Call to Order Pledge of Allegiance Adoption of Agenda, <b>AS AMENDED, TO INCLUDE #9A AND 9B</b> Approval of Minutes dated April 14, 2008 Public Participation	(previously distributed)
6.	Recognize Recent Retirees	(mailed)
7.	Vacancy Reconfirmations (as recommended by Ad Hoc Committee on 7-8-08)	(mailed)
8.	Vacancy Reconfirmation and Waiver of 20 Week Hiring Delay for Safety Specialist in Risk Management Dept. (as recommended by Ad Hoc Committee on 7-8-08)	•
9.	Vacancy Reconfirmation of One Paralegal in Senior Citizen Services De (referred from Senior Citizens Committee on 6-13-08)	ept. (mailed)
9a.	Recommendation from 7-18-08 Community Services Committee Meetin Waiver of 20 Week Hiring Delay for One Counselor in Veterans Services	•
9b.	Referral from 7-18-08 Community Services Committee Meeting: Modific to Community Services Agency Transportation Budget Regarding Bus Desitions and Hourly Rate	
10.	Salary Range Modification for Non-Represented Classifications of Administrative Secretary, Senior Secretary and Secretary, to be Applied to Newly Hired or Promoted Employees	(mailed)
11.	Executive Session to Discuss Labor Negotiations	
12. 13. 14.	New Business Public Participation Adjournment	

### MACOMB COUNTY BOARD OF COMMISSIONERS

William A. Crouchman District 23 Chairman Dana Camphous-Peterson District 18 Vice-Chair Leonard Haggerty District 21 Sergeant-At-Arms

Andrey Duzyj - District 1 Marvin E. Sauger - District 2 Phillip A. DiMaria - District 3 Jon M. Switalski - District 4 Susan L. Doherty - District 5 Joan Flynn - District 6 Sue Rocca - District 7 David Flynn - District 8 Robert Mijac - District 9 Philis DeSaele - District 10 Ed Szczepanski - District 11 Peter J. Lund - District 12 Don Brown - District 13 Brian Brdak - District 14 Keith Rengert - District 15

Carey Torrice - District 16 Ed Bruley - District 17 Paul Gieleghem - District 19 Kathy Tocco - District 20 Betty Slinde - District 22 Sarah Roberts - District 24 Kathy D. Vosburg - District 25 Leon Drolet - District 26



# **HUMAN RESOURCES DEPARTMENT**

10 N. Main St., 4th Floor Mount Clemens, Michigan 48043 586-469-5280 Fax 586-469-6974 macombcountymi.gov

Labor Relations: Eric A. Herppich 469-7241

TO:

Commissioner Dana Camphous-Peterson, Chairperson

Personnel Committee and Committee Members

Personnel Services: Douglas J. Fouty 469-6126

FROM:

Eric Herppich, Acting Director 16 Human Resources

DATE:

July 11, 2008

RE:

Recognition of Recent Retirees

The following employees have applied for retirement and have been invited to attend the July 22, 2008 Personnel Committee Meeting.

Name:

Sharon Gardocki

Department:

**Health Department** 

Retirement Date:

6/12/08

Years of Service:

11 years, 11.4 months

County Commissioner:

David J. Flynn

Name:

Raymond L'Esperance Sheriff Department

Department: Retirement Date:

7/18/08

Years of Service:

26 years, 3.2 months

County Commissioner:

N/A

# RECYCLABLE PAPER

RESOLUTION NO			D MEETING DATE:
	MAC	OMB COUNTY, MIC	HIGAN
RESOLUTION TO	<del></del>		e following vacancies pursuant to Committee on July 8, 2008
INTRODUCED BY:	Commissione Personnel Co	<del>-</del>	Peterson, Chair
CLASSIFICATION			DEPARTMENT
	on being Vacant: be Vacant:		Friend of the Court
One Typist Clerk III Reason for Positi Date Position to Exit Interview Co	on being Vacant: be Vacant:	Retirement 06-06-08 Yes	Health

COMMITTEE/MEETING DATE

Personnel 07-22-08

Resolution to Reconfirm Personnel Vacancies Personnel 07-22-08 Page 2

The following vacant positions have been processed for posting pursuant to action of the Board of Commissioners on November 18, 2002:

#### **CLASSIFICATION**

#### **DEPARTMENT**

Juvenile Justice Center

One Youth Specialist (JoAnn DeGrandis)

Reason for Position being Vacant: Resignation

Date Position to be Vacant: Exit Interview Completed:

06-14-08

Pending

One Food Service Worker (Johnetta Gilleylen)

Reason for Position being Vacant: Resignation

06-27-08

Date Position to be Vacant: Exit Interview Completed:

Yes\*

Martha T. Berry

<sup>\*</sup>Did not authorize the release of the exit interview information.

# The Circuit Court

For The Sixteenth Judicial Circuit of Michigan

Circuit Judges

RICHARD L. CARETTI, Chief Judge

ANTONIO P. VIVIANO, Chief Judge, Pro Tempore
JOHN C. FOSTER, Presiding, Family
PETER J. MACERONI

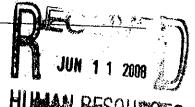
MARY A. CHRZANOWSKI
JAMES M. BIERNAT, SR.

MARK S. SWITALSKI
EDWARD A. SERVITTO, JR.

MATTHEW S. SWITALSKI
DIANE M. DRUZINSKI
TRACEY A. YOKICH
DAVID F. VIVIANO



June 10, 2008



TUMAN HESOURCES

LYNN M. DAVIDSON Friend of the Court

DAVID T. ELIAS Family Court Counsel/ Referee

THOMAS F. BLOHM Enforcement Division Director

LYNDA L. GRILLO Clerical Services Supervisor

Mr. Eric A. Herppich, Acting Director Human Resources Department 10 North Main Street Mt. Clemens, MI 48043

Re: Data Maintenance Supervisor Vacancy

Dear Mr. Herppich:

Enclosed please find the Position Analysis Questionnaire for Pamela Conger. Ms. Conger applied for and was awarded a medical retirement from the County of Macomb and was the supervisor of the Data Maintenance Department within the Friend of the Court Office on April 1, 2008. As this position has a direct relation to child support, the total cost of the position plus fringe benefits will be reimbursed to the County of Macomb at the rate of 66%.

Please take the appropriate steps to have this presented to the next Ad Hoc Committee in the process to seek confirmation of the position.

I am requesting you notify me of the Ad Hoc Committee meeting date in order that I may attend and address any questions that the committee may have regarding the confirmation and filling of this position.

Very truly yours,

YNN M. DAVIDSON

FRIEND OF THE COURT

LMD/njb

cc: Karlyn R. Semlow, Human Resources Coordinator Lisa N. Weber, Human Resources Coordinator

# Macomb County Position Analysis Questionnaire



Employee Name:	Pamela K. Cong	er	<b>13 13</b>	
Classification Title and Department:				TOCOM W
		ce Department	rriena of th	e Court
Describe how this position is funded:	<u>66</u> % County	% Grant	Óther	.%

# Classification Purpose:

In one or two sentences, describe the primary purpose of the classification or why the classification exists in the organization.

The purpose of this classification is to monitor and provide work direction as well as supervise nine Data Maintenance Clerks. This section of the Friend of the Court Office is responsible for implementing all court orders into the Michigan Child Support Enforcement System (MiCSES). MiCSES is the computer system that is mandated by the federal and state government in which the Friends of the Court must operate within.

**Organization Information:** (*Please attach a current organization chart*)

Briefly describe the mission and role of the department or program area including services provided and any other information that will enhance the understanding of how the classification functions within the

Attached is a current organizational chart. The mission and role of the Data Maintenance Department is to makes sure that all accounts within the Friend of the Court Office are kept current based on court orders, policy, adjustments, as well as payments that must flow through the MiCSES computer system. Any data that is entered into a specific file must be converted into computer language and placed into the computer system.

Describe how the classification fits into the context of the department or program area.

Organization Relationships	Position Title(s)	
Immediate Supervisor of this Classification	Clerical Services Supervisor	# in Position
Same Classification Within Department or Program	None	1
Other Classifications Reporting to this Immediate Supervisor	Dictation Clerk Data Maintenance Clerk Account Clerk Senior Cashier II Recorder Secretary Court Services Supervisor Typist Clerk Senior Typist Clerk Data Entry Clerk Temporary Clerical	21 9 9 1 9 1 7 12 8

Classifications Directly Supervised by this Classification (if applicable)	Data Maintenance Clerk	9

If this classification is responsible for providing work direction (but not direct supervision) for one or more classifications, list the name of the classifications involved and describe the nature of work direction provided.

Account Clerk Senior. The Data Maintenance Supervisor provides work direction to the Accounting section of the Friend of the Court Office. There are five employees in that section and they seek the direction of the Data Maintenance Supervisor in complex orders when interpreting charges in preparation of account breakdowns. The Accounting section also seeks work direction from the Data Maintenance Supervisor in interpreting policies set by the State of Michigan in the Michigan Child Support Enforcement computer system (MiCSES), in which the Friend of the Court Office must function.

# **Problem Solving Challenges:**

Describe the problems and challenges confronted by the classification. Please provide an example of a typical and complex work situation.

The person in this position must be able to interpret orders as well as act as a liaison between the State of Michigan and the Friend of the Court for the entry of all data into the computer system. This person must be able to interpret policy and directives from the State of Michigan and work reports that are necessary for cleanup and the enhancement of the computer system that the office works in. This person is responsible for statistical reports as well as reports to the Friend of the Court, the State Court Administrator's Office and the State of Michigan in relation to the MiCSES computer system.

# Functions and Responsibilities:

In order of their importance, describe the essential job functions and/or responsibilities of the classification. Indicate the approximate percent of time dedicated to each function. If a function is less than 5% of the allocated time, the activity is not a key responsibility and does not need to be listed. Also, indicate the frequency (daily, weekly, monthly) in which the function is performed.

These responsibilities may be described in one sentence including the function itself and the expected outcome. For example, Transcribe, edit and word-process proposals and general correspondence for a manager and ten counselors in a timely and accurate manner.

#	Function/Responsibility	% Time	Frequency	Statutorily Mandalad
1	Supervises and ensures appropriate data maintenance for the Friend of the Court Office	30%	daily	Yes, as part of the Friend of the Court child support function.
2	Supervises, trains, assigns and monitors the work of assigned staff	30%	daily	Yes, as part of the Friend of the Court child support function.
3	Stays apprised of the changing Friend of the Court and State MiCSES system regulations and procedures as it relates to data maintenance	20%	daily	Yes, as part of the Friend of the Court child support function.

4	Provides work direction to Account Clerk Seniors in Accounting section of the Friend of the Court Office	15%	weekly	Yes, as part of the Friend of the Court child support function.
5	Attends statewide meetings regarding the MiCSES program	10%	monthly	Yes, as part of the Friend of the Court child support function.
6	Queries the MiCSES program regarding the Friend of the Court database as to all dockets requiring child support changes, adjustments, case closure	15%	monthly	Yes, as part of the Friend of the Court child support function.
7	Interprets, calculates, processes, manipulates, enters, retrieves and stores data information on our computer system	20%	daily	Yes, as part of the Friend of the Court child support function.

# Quantifiable Workload Data:

Provide statistical information of the workload over a three (3) year period (attach additional information if necessary)

In 2005, the Data Maintenance Department entered 1,998 modified orders prepared by the Friend of the Court Office. This Department added 3,582 new files, fulfilled 3,039 files and dismissed 515 files. Macomb County Friend of the Court in 2005 had a total of 41,086 open cases. In 2006, the Data Maintenance Department entered 3,746 modified orders prepared by the Friend of the Court Office. This Department added 3,606 new files, fulfilled 2,654 files and dismissed 387 files. Macomb County Friend of the Court in 2006 had a total of 41,585 open cases. In 2007, the Data Maintenance Department entered 4,138 modified orders prepared by the Friend of the Court Office. This Department added 3,389 new files, fulfilled 2,780 files and dismissed 307 files. Macomb County Friend of the Court in 2007 had a total of 49,554 open cases. It is the responsibility of the Data Maintenance Department to enter data on all cases requiring adjustments of any type.

# **Decision Making Authority and Responsibility:**

Describe decisions that this position is able to take action on without specific instructions from the immediate supervisor. Please provide one to two examples.

The decisions that the supervisor of the Data Maintenance Department makes would involve the proper training of the nine Data Maintenance Clerks that fall under this person's supervision. To make evaluative and instructive decisions as it relates to the State of Michigan and the MiCSES computer system, and mandated Friend of the Court functions. This person is responsible for ensuring both the Friend of the Court requirements are met as well as working smoothly within the State's system. This person also provides work direction to the Account Clerk Seniors that work within the Accounting section of the Friend of the Court Office as it relates to the MiCSES computer system.

## **Scope Information:**

If this classification was eliminated what would be the impact on the Department's operations.

Impact on Operations	Measure of Impact
The inability of a central person to coordinate between the State computer system and the Friend of the Court functions that are mandated by law, to review reports requested and prepared on Friend of the Court files	Files would have incorrect information or would not function properly within the Friend of the Court system; would not meet the Federal requirements for criteria selected that guarantee federal incentives being sent to the State of Michigan and then to Macomb County.
There would be no one to monitor, request and supervise nine Data Maintenance Clerks that input information into the computer system.  Overall inefficiency in the entire Data Maintenance Department.	Longer periods of time to have data input on new concepts that must be determined and a policy developed for proper implementation.  Loss of incentives or reduction in incentive money.

#### **Key Customers:**

Describe up to three of the most important contacts this position has with individuals employed by or doing business with the County. Include the position and the nature of the contact with that individual and the frequency (daily, weekly, monthly.) Contact may involve exchanging and obtaining information, problem solving, coordinating events and projects, etc.

Position/Department	Nature of Contact	Frequency
Department of Human Services, Office of Child Support	Face-to-face, telephonic and by computer, to exchange and obtain information and problem solving	daily
Director, Friend of the Court Office	To provide updated information regarding the MiCSES computer system and how it affects Friend of the Court functions and Federally mandated requirements.	weekly
Various Staff, Friend of the Court Office	Interaction with various Friend of the Court staff as it relates to the input of data into the computer system and the resulting information provided after reports are run as to the Friend of the Court active cases and data inputted into the computer.	daily

## **Additional Information:**

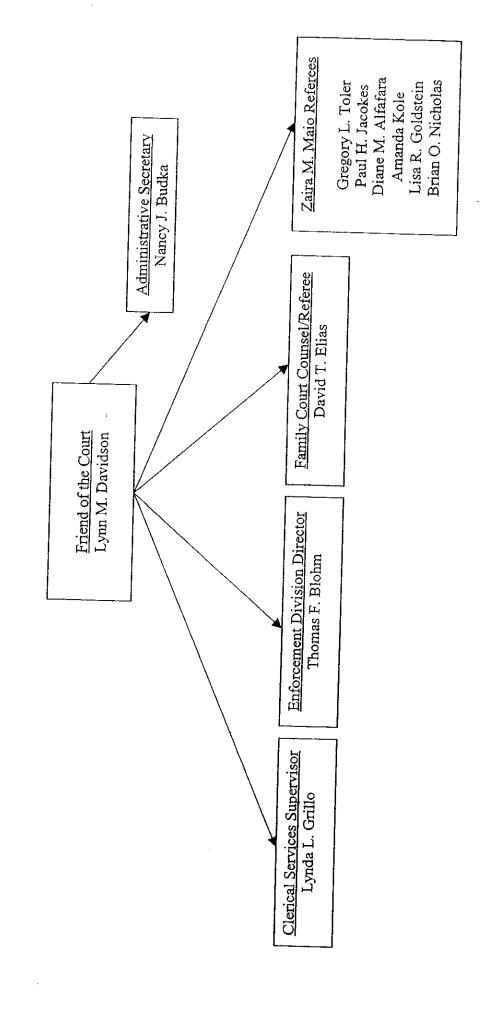
Provide any additional information that describes the scope and complexity of the position and its business necessity to the department.

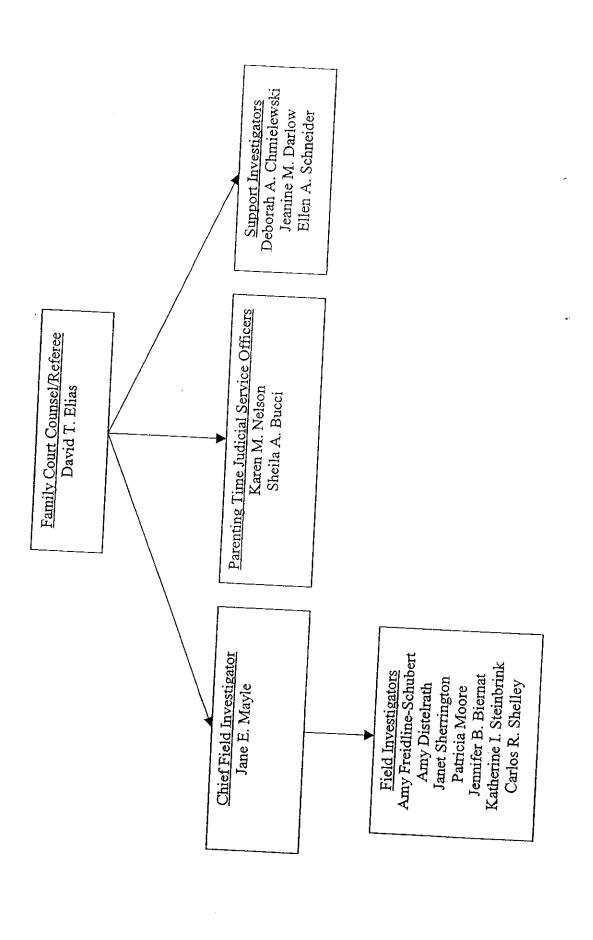
This person acts as a resource regarding case information, data and/or statistics for the Director of the Friend of the Court Office, the Enforcement Division Director and the Clerical Services Supervisor. This person also provides this information to staff members required to work within the system and the data that is inputted into the MiCSES system. This person attends and participates in meetings and training programs as it relates to data and the input of data into the MiCSES system. The person that obtains this job must have a thorough knowledge of Friend of the

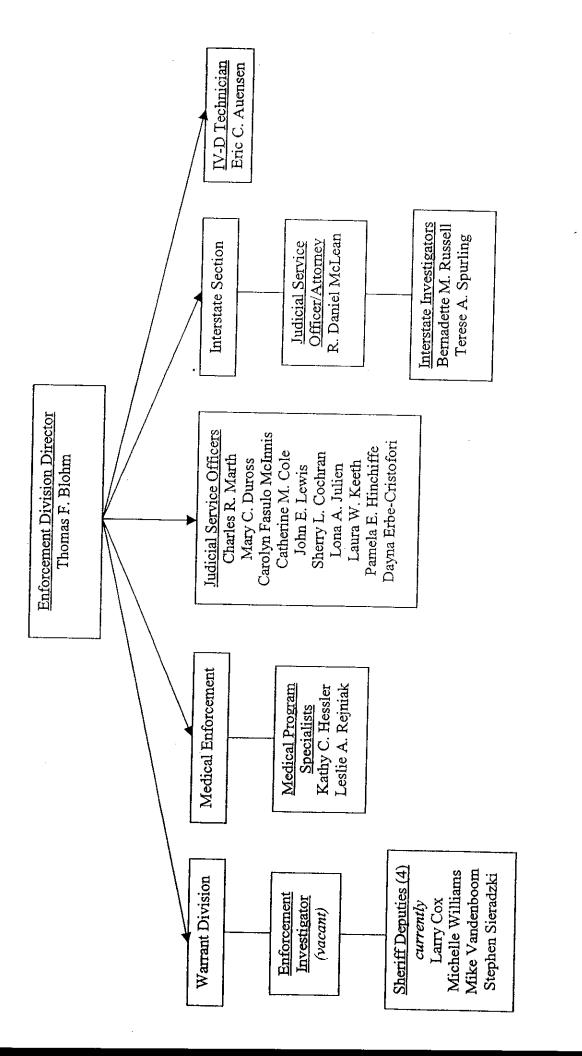
Court policies and procedures as well as thoroughly versed in the MiCSES computer system and the ability to generate and read reports generated out of the MiCSES system so that the data inputted into the system is accurate and provides the State and Macomb County with correct information. This person must be able to establish and maintain effective working relationships within the Friend of the Court Office, the Court and outside agencies as it relates to the data placed into the Friend of the Court computer system.

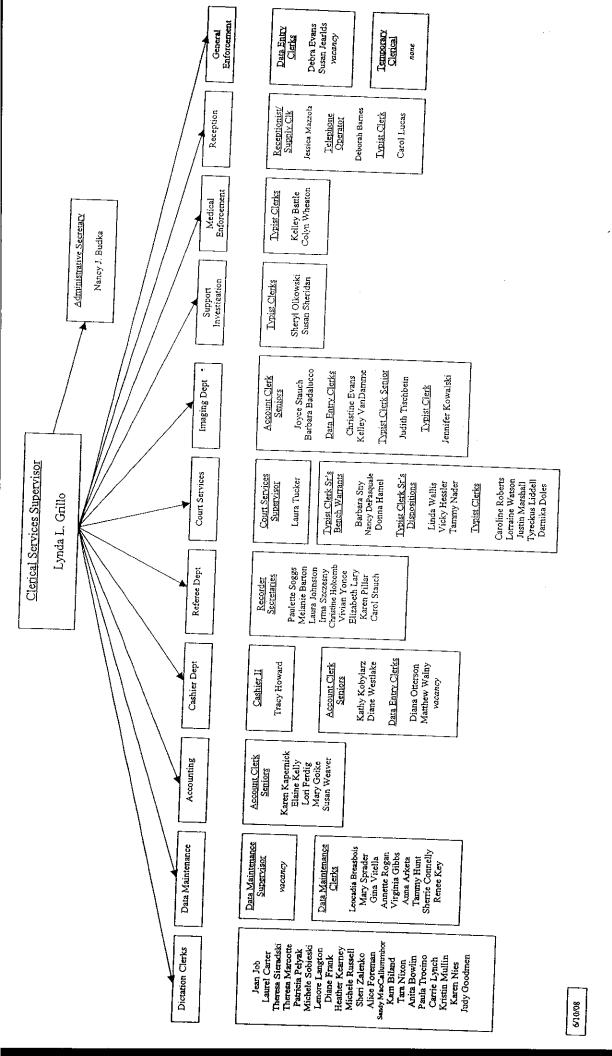
Revised 3/10/08

# FRIEND OF THE COURT ORGANIZATIONAL CHART











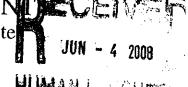
Thomas J. Kalkofen Director/Health Officer

Kevin P. Lokar, M.D. Medical Director

# HEALTH DEPARTMEN

Mount Clemens Health Cente

43525 Elizabeth Road Mount Clemens, Michigan 48043 586-469-5235 FAX 586-469-5885 macombcountymi.gov/publichealth



HUMAN INCOURS

June 2, 2008

TO:

ERIC HERPPICH, ACTING DIRECTOR

**HUMAN RESOURCES DEPARTMENT** 

FROM:

THOMAS J. KALKOFEN, MPH

DIRECTOR/HEALTH OFFICER

SUBJECT:

JUSTIFICATION FOR FILLING

TYPIST CLERK III POSITION

**ENVIRONMENTAL HEALTH SERVICES** 

The Macomb County Health Department requests approval to fill the above captioned position. This vacancy is created by the retirement of Mary Koch on June 6, 2008

The employee in this classification, under limited supervision of an assigned supervisor, performs varied and difficult clerical tasks that require independent action; may perform the following tasks: types letters, reports, forms and other correspondence; maintains complex clerical records; files records and reports; answers the telephone and helps clientele with licensing requirements in accordance with county and state policies.

In order to maintain quality of service, program continuity and to maintain records and assist families in Macomb County with concerns in the Environmental Health Services Program, it is essential this position be reconfirmed and posted as soon as possible.

If there are questions please contact my office at 9-5512.

mg

CC:

G. White

S. LaBelle

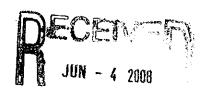
M. Green

# MACOMB COUNTY HUMAN RESOURCES DEPARTMENT

# EMPLOYEE EXIT INTERVIEW

NAMESOCIAL SECURITY#
ADDRESS 18155 Davidson Fraser, MI 48026
DEPARTMENT Health
CLASSIFICATIONTypist Clerk III
TERMINATION DATEJune 6, 2008
DATE OF HIRE February 29, 1988
REASON FOR LEAVING: ( ) LAY OFF (X) RETIREMENT
( ) DISCHARGE (X) NORMAL
( ) RESIGNATION ( ) DISABILITY
IF REASON FOR LEAVING IS RESIGNATION, PLEASE PROVIDE AS MUCH INFORMATION AS POSSIBLE REGARDING THE REASON.
DO YOU HAVE A RESERVED PARKING SPACE IN THE COUNTY PARKING STRUCTURE?
DO YOU BELONG TO A DEFERRED COMPENSATION PLAN? (X) YES ( ) NO
I (()) DO () DO NOT AUTHORIZE THE RELEASE, TO THE MACOMB COUNTY BOARD OF COMMISSIONERS, OF THE INFORMATION ON THIS EXIT INTERVIEW FORM.
INTERVIEWER'S SIGNATURE MONTH DATE 5/21/08  DATE 5/21/08  DATE 5/21/08

# **Macomb County Position Analysis Questionnaire**



Employee Name: Mary Koch	HUMAN
Classification Title and Department: Typist Clerk III/ Health Department	nt
Division/Program Assignment: Environmental Health Services	IIC
Describe how this position is funded: 100 % % County Grant	<u>%</u>
Grant	Other

Classification Purpose:

In one or two sentences, describe the primary purpose of the classification or why the classification

Employees in this classification, under the supervision of an assigned Associate Director, performs support activities for Division staff which includes typing outgoing correspondence; process food service licenses, maintains Division files; maintains individual program databases; answers incoming division phone calls; communicates with state agencies to process licensing paperwork and order state generated forms, In addition, employees in this classification assist the public at the counter by answering general questions, providing help in filling out forms, and processing service fee payments.

Organization Information: (Please attach a current organization chart)

Briefly describe the mission and role of the department or program area including services provided and any other information that will enhance the understanding of how the classification functions within the

The mission of the Environmental Health Division is to "Improve the quality of life for those who live, work or play in Macomb County by:

- -the administration and enforcement of environmental public health laws
- -the promotion of sound environmental health practices

while maintaining an openness to emerging environmental health issues."

This is accomplished by providing inspection, surveillance, investigation, consultation, field sampling, and compliance enforcement activities in any or all of the following program areas: food service sanitation, water supply, sewage disposal, water quality, vector control, public swimming pools, shelter management, and hazardous substance control.

Describe how the classification fits into the context of the department or program area.

	Position Title (1)	
Immediate Supervisor of this Classification	Position Title(s) Associate Director	# in Position
Same Classification Within Department or Program	Typist Clerk III	4
Other Classifications Reporting to this Immediate Supervisor	Note: All Clerk positions cover 2 offices Supervisor Typist Clerk I Account Clerk I/II	2 2 1
Classifications Directly Supervised by this Classification (if applicable)	Account Clerk IV N/A	1

If this classification is responsible for providing work direction (but not direct supervision) for one or more classifications, list the name of the classifications involved and describe the nature of work direction provided.

N/A			
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# **Problem Solving Challenges:**

Describe the problems and challenges confronted by the classification. Please provide an example of a typical and complex work situation.

A typical problem that staff working within this classification will encounter is directing a new food establishment owner through the plan review and inspection process by providing information on actions the owner must take, assisting in filling out the proper forms, and directing them to other applicable agencies and division staff when necessary.

An example of a complex problem is gathering the necessary initial information needed by the division on foodborne illness complaints and referring the complaint to appropriate division staff or other applicable agencies within the response time mandated by the state.

**Functions and Responsibilities:** 

In order of their importance, describe the essential job functions and/or responsibilities of the classification. Indicate the approximate percent of time dedicated to each function. If a function is less than 5% of the allocated time, the activity is not a key responsibility and does not need to be listed. Also, indicate the frequency (daily, weekly, monthly) in which the function is performed.

These responsibilities may be described in one sentence including the function itself and the expected outcome. For example, transcribe, edit and word-process proposals and general correspondence for a manager and ten counselors in a timely and accurate manner

#	T	% Time	Frequency	Statutovil 14
1	Typing division correspondence	30	Daily	Statutorily Mandated NA
2	Answering incoming division phone calls	10	Daily	NA
3	Assisting clients at counter	20	Daily	NA
4	Maintaining individual program database information and filing	40	Daily	NA
5				
5				
,				
3				

# Quantifiable Workload Data:

Provide statistical information of the workload over a three (3) year period (attach additional information

Receive and process license applications and maintain database records for approximately 1,100 food service

Type, on average, 160 food service plan review correspondence letters each year.

Receive and record approximately 150 food service complaints each year.

Process inspection reports and maintain database records for approximately 130 public swimming pools each year. Record and track weekly pool water testing results (approximately 2,800 results per year).

Assist approximately 20 clients per day via incoming phone calls and at the service counter.

# **Decision Making Authority and Responsibility:**

Describe decisions that this position is able to take action on without specific instructions from the immediate supervisor. Please provide one to two examples.

Provide general information on division services and processes in response to client inquiries.

Determine when a specific client need should be referred over to a technical staff person and who specifically it should be referred to.

# **Scope Information:**

If this classification was eliminated what would be the impact on the Department's operations.

Impact on Operations	ild be the impact on the Department's operations.
Customer service	Measure of Tmpact
	Decrease the division's ability to promptly assist county residents and businesses in response to service and information requests by: -delaying the turn-around time of receiving and processing food service license fees and applicationsdelay typing and mailing food service plan review correspondence and approval lettersdelay processing swimming pool opening inspection requests and fees
Department stoff	-increase customer wait time at service counter and incoming phone calls.
Department staff support	Increase all clerical staff workload and decrease office efficiency in processing data and paperwork for state mandated services.

# **Key Customers:**

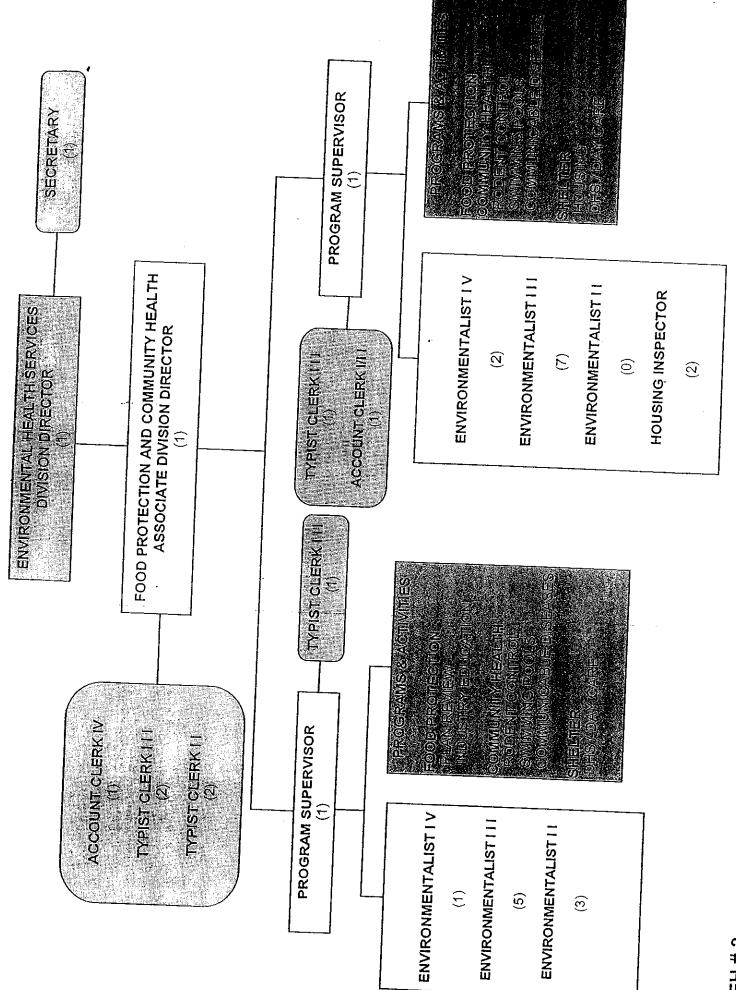
Describe up to three of the most important contacts this position has with individuals employed by or doing business with the County. Include the position and the nature of the contact with that individual and the frequency (daily, weekly, monthly) Contact may involve exchanging and obtaining information, problem solving, coordinating events and projects, etc.

Position/Department Macomb County residents	Nature of Contact	Frequency
Macomb County businesses	Process applications, permits, correspondence. Assistance in answering questions and directing to proper person/agency	daily
	Process permits, approval letters and general correspondence	daily
Environmental Health Staff	Provides staff support services such as receiving service fees, processing applications and permits, answering phone calls, filing, and typing departmental correspondence.	daily

# **Additional Information:**

Provide any additional information that describes the scope and complexity of the position and its business necessity to the department.

The individual in this position performs essential program support services for Macomb County residents, businesses and Division staff. The individual filling this position assists the Division in meeting regulatory requirements and service expectations of the general public and local businesses.



# RECYCLABLE PAPER

RESOLUTION NO.	FULL BOARD MEETING DATE:AGENDA ITEM:
	MACOMB COUNTY, MICHIGAN
RESOLUTION TO	Recommend the reconfirmation and waiver of the 20 Week Hiring Delay for the vacant position of Safety Specialist in the Risk Management & Safety Department pursuant to a Motion by the Ad Committee on July 8, 2008
INTRODUCED BY:	Commissioner Dana Camphous-Peterson, Chairperson  Personnel Committee
COMMITTEE/MEE	TING DATE
Personnel	07-22-08



# HUMAN RESOURCES DEPARTMENT

10 N. Main St., 4th Floor Mount Clemens, Michigan 48043 586-469-5280 Fax 586-469-6974 macombcountymi.gov

Labor Relations: Eric A. Herppich 469-7241

July 11 2008

Personnel Services: Douglas J. Fouty 469-6126

TO:

Commissioner Dana Camphous-Peterson, Chair

Personnel Committee and Committee Members

FROM:

Eric A. Herppich, Acting Mectors

**Human Resources** 

RE:

Recommend Reconfirmation and Waiver of the 20 Week Hiring Delay

for the vacant position of Safety Specialist in the Risk Management & Safety Department pursuant to a Motion by the Ad Hoc Committee on

July 8, 2008

At it's July 8, 2008 meeting to review personnel vacancies, the Ad Hoc Committee approved a motion to waive the 20 week hiring delay for the vacant position of Safety Specialist in the Risk Management & Safety Department. This position is vacant due to the resignation of Lori Hodorek, effective June 5, 2008.

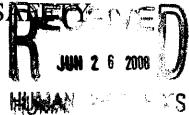
Pursuant to the motion from the Ad Hoc Committee on July 8, 2008, it is recommended that the Personnel Committee approve the reconfirmation of the vacant position of Safety Specialist, and also waive the 20 week hiring delay for filling of this vacant position.

EAH/mb Attachment



# RISK MANAGEMENT & S.

1 S. Main St., 8th Floor Mount Clemens, Michigan 48043 586-469-6349 FAX 586-469-7902



John P. Anderson, Esq. Director

#### **MEMORANDUM**

TO:

Eric Herppich, Acting Director

**Human Resources** 

FROM:

John P. Anderson, Esq.

Director, Risk Management & Safety

DATE:

June 25, 2008

SUBJECT:

Request to Reconfirm Vacant Budgeted Position

Safety Specialist and to Waive 20-Week Waiting Period

Please place Risk Management's request to reconfirm the position of Safety Specialist and to waive the 20-week waiting period on the Agenda of the July 8, 2008 Ad Hoc Committee to Evaluate Reconfirmation of Personnel Openings meeting. A complete Position Analysis Questionnaire is attached which details the importance of this position to our County and the immediate need for reconfirmation.

Safety Specialist, Lori Hodorek resigned effective June 5, 2008. I am asking for a waiver of the 20-week waiting period because the County is **required** by MIOSHA and Michigan Bureau of Workers' Compensation to immediately respond to employee related accidents, safety investigations and to provide various required employee training. The Safety Specialist also coordinates required inspections with the respective local fire departments. The County could be heavily fined if we are non-compliant with the above mandates.

In addition to State and Federal mandates the Safety Specialist position is responsible for a myriad of other duties which have become an integral part of an overall safety program. Every department relies on the Safety Specialist to respond to everything from ergonomic studies to mold abatement. (See attached questionnaire).

I urge this Committee to reconfirm the Safety Specialist position and waive the 20week waiting period for filling this position.

JA/ml

Enclosure

#### MACOMB COUNTY BOARD OF COMMISSIONERS

William A. Crouchman District 23 Chairman

Dana Camphous-Peterson District 18 Leonard Haggerty District 21 Sergeant-At-Arms

Andrey Duzyj - District 1 Marvin E. Sauger - District 2 Phillip A. DiMaria - District 3 Jon M. Switalski - District 4 Susan L. Doherty - District 5 Joan Flynn - District 6 Sue Rocca - District 7 David Flynn - District 8 Robert Mijac - District 9 Philis DeSaele - District 10 Ed Szczepanski - District 11 Peter J. Lund - District 12 Don Brown - District 13 Brian Brdak - District 14 Keith Rengert - District 15

Carey Torrice - District 16 Ed Bruley - District 17 Paul Gieleghem - District 19 Kathy Tocco - District 20 Betty Slinde - District 22 Sarah Roberts - District 24 Kathy D. Vosburg - District 25 Leon Drolet - District 26

# MACOMB COUNTY HUMAN RESOURCES DEPARTMENT EMPLOYEE EXIT INTERVIEW

NAMELori HodorekSOCIAL SECURITY #
ADDRESS 22489 Benjamin St Clair Shores, MI 48081
DEPARTMENTRisk Management
CLASSIFICATION Risk Management & Safety Specialist
TERMINATION DATE June 5, 2008
DATE OF HIRE April 13, 1998
REASON FOR LEAVING: ( ) LAY OFF ( ) RETIREMENT
( ) DISCHARGE ( ) NORMAL
RESIGNATION () DISABILITY
IF REASON FOR LEAVING IS RESIGNATION, PLEASE PROVIDE AS MUCH INFORMATION AS POSSIBLE REGARDING THE REASON.
This resignation is with a heavy heart. I've
never thought of myself as a quitter, but I feel extremely defeated.
given to me to develop - grow along with the position
DO YOU HAVE A RESERVED PARKING SPACE IN THE COUNTY PARKING STRUCTURE? (X) YES () NO
DO YOU BELONG TO A DEFERRED COMPENSATION PLAN? ( $\chi$ ) YES ( ) NO
I (()) DO () DO NOT AUTHORIZE THE RELEASE, TO THE MACOMB COUNTY BOARD OF COMMISSIONERS, OF THE INFORMATION ON THIS EXIT INTERVIEW FORM.
EMPLOYEE'S SIGNATURE for by DATE 5-5-08
INTERVIEWER'S SIGNATURE & Ledul DATE \$-508

of Safety Specialist. I've developed programe with many departments that will hopefully be beneficial for them as well as the future Safety Specialist.

For these who have helped or asked to assist in promoting health, safety + wellness for the emplyers, it's been appreciated by me.

Safety is a value not a privity. Privites Privites are changed minute by minute, values are engrained.

# Macomb County Position Analysis Questionnaire



1.23 · 1.43 · 1.28 · 1.

Employee Name: Lori L. Hodorek

Classification Title and Department: Safety Specialist - Risk Management & Safety

Division/Program Assignment:

Describe how this position is funded: 100 % % % % Office County Grant Other

**Classification Purpose:** 

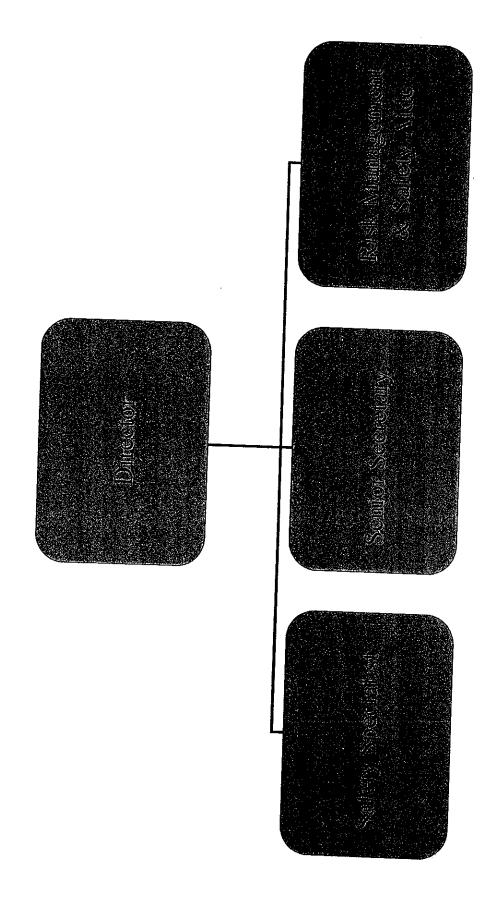
In one or two sentences, describe the primary purpose of the classification or why the classification exists in the organization.

The employee in this classification, under the direction of the Director of Risk Management & Safety, performs work site safety inspections; investigates accidents and personal injuries involving employees on the job; plans and implements safety training to meet the individual needs of departments; reviews existing departmental safety procedures and makes recommendations for appropriate modifications; organizes and coordinates safety committees for departments. Conducts motor vehicle license reviews for employees who drive on County business; assists in the enforcement of County policy regarding rehabilitation and light-duty assignments; performs related duties as assigned. Responds to all MIOSHA and Bureau of Workers' Compensation employee safety issues.

**Organization Information:** (*Please attach a current organization chart*)

Briefly describe the mission and role of the department or program area including services provided and any other information that will enhance the understanding of how the classification functions within the department.

Risk Management & Safety



This department is responsible for evaluating potential liability exposures, County facility emergency evacuations, and safety risks. This department assists other County departments in developing loss control and safety programs and procedures, reviews and approves all county contracts and agreements and obtains the necessary insurance coverage for loss prevention, employee benefits, workers' compensation and monitors the County self-insurance and claims administration budget.

Describe how the classification fits into the context of the department or program area.

	fits into the context of the department or programment  Position Title(s)	
Immediate Supervisor of this Classification	Director	# in Position
Same Classification Within Department or Program		
Other Classifications Reporting to this Immediate Supervisor	Senior Secretary, Risk Management & Safety Aide	2
Classifications Directly Supervised by this Classification (if applicable)		

If this classification is responsible for providing work direction (but not direct supervision) for one or more classifications, list the name of the classifications involved and describe the nature of work

II			
N/A			
	•		
		*	

# **Problem Solving Challenges:**

Describe the problems and challenges confronted by the classification. Please provide an example of a typical and complex work situation.

While assisting in developing departmental safety protocols, this position needs to balance the requirements of MIOSHA, the department, as well as the needs of employees in a prodominantly union environment.

**Functions and Responsibilities:** 

In order of their importance, describe the essential job functions and/or responsibilities of the classification. Indicate the approximate percent of time dedicated to each function. If a function is less than 5% of the allocated time, the activity is not a key responsibility and does not need to be listed. Also, indicate the frequency (daily, weekly, monthly) in which the function is performed.

These responsibilities may be described in one sentence including the function itself and the expected outcome. For example, transcribe, edit and word-process proposals and general correspondence for a

manager and ten counselors in a timely and accurate manner.

#	recount itemporal builty	% Time		
1	Training - BBP, CPR, AED, Fork Lift	35%	Frequency Daily	Statutorily Mandated Yes
2	Responding to Complaints/Concerns Injury, Mold	10%	Daily	Yes
3	Facility Inspections	15%	Daily	Yes
4	Ergonomic Evaluations, Job Safety Analysis, ADA	15%	Daily	Yes
5	Healthstyles Committee	15%	Daily	No
6	Cover Office	10%	weekly	No
7				
3				

# Quantifiable Workload Data:

Provide statistical information of the workload over a three (3) year period (attach additional information if necessary)

Bloodborn Pathogen Training - 750 Employees Annually CPR, AED & First Aid - 300 Employees Annually Ergonomic Evaluations - 250 Employees in 3 years

	provide one to two	<b>ty:</b> take action on without speci examples.	fic instructions from th
All decisions necessary to addre	ss immediate safe	ty threats.	
		,	
			•
Scope Information:			
If this classification was eliminate  Impact on Operat	d what would be	the impact on the Department	7. a.u. 41
Impact on Operat The County would be non-complice	ions	Measure of	o operations. Impact
Trouta be non-compile	ant with MIOSHA,		Impact
Bureau of Workers' Company 1			
Bureau of Workers' Compensation	and Federal		
mandates.			
ey Customers:			
Describe up to three of the most loing business with the County. In	important contact:	s this position has with individ	l t _
oing business with the County. In and the frequency (daily, weekly, n	nclude the position	n and the nature of the contact	t with that indicate
nd the frequency (daily, weekly, no roblem solving, coordinating event	Tonthly) Contact	may involve exchanging and o	btaining information
rosition/Department	s and projects, etc	<del></del>	"" or mation,
CCSA - Director	Concerns	Nature of Contact	Frequency
	Jones 113	or complaints - training	monthly
	1		ŀ
B - Cynthia Davis			1
B - Cynthia Davis	Safety com	mittee, ergo eval, inspections	monthly
	Safety com	nmittee, ergo eval, inspections	monthly
TB - Cynthia Davis nior Citizen Services		nmittee, ergo eval, inspections	monthly

Additional Information:  Provide any additional information that describe business necessity to the department.	es the scope and complexity of the position and its
*See Essential Function Attachment	
	,

# Safety Specialist - Essential Functions

- Performing and coordinating the abatement of insurance loss control facility
  inspections including fire suppression equipment, security protocols, electrical and
  environmental hazards at our buildings and grounds with our Facilities & Operations
  Department.
- Coordinating activities for the employees in Risk Management. Issue and assist with prioritizing work assignments and supervising employee's performance.
- In Risk Managers absence, is responsible for responding to any emergency and nonemergency issues both during work hours and after work hours.
- Investigating trends in employee injuries. Evaluate situations to determine if action is needed with Department Heads and Human Resources Coordinators.
- Assist with MIOSHA investigations, follow-up by notifying Department Heads of MIOSHA directives and coordinating Departments response to MIOSHA.
- Reviewing Department behavior relative to accidents, near misses and employee conduct involving sexual harassment with hostile work environment issues.
- Reviewing and implements necessary department procedures involving collection of money and the safe keeping of said funds.
- Coordinating indoor air quality issues (i.e. Asbestos abatement, mold remediation etc.)
   between environmental contractors and Facilities and Operations Director. Analyze
   results and report to Board Chair, union representatives and necessary personnel.
- Performing job safety analysis and ergonomic evaluations at department, Human Resources, Worker's Compensation or physician's request. Coordinates needed equipment, procedural and/or behavioral changes between Purchasing, Human Resources and involved Department.
- Developed and maintain CPR and AED programs at needed facilities. Also conduct training for these programs to employees consistent with County's written protocol.
- Currently developing a First Aid program to educate employees on how to properly administer techniques.
- Performs work site safety inspections to determine the existence of any potential safety hazards, and makes recommendations for their correction.

- Investigates accidents and personal injuries involving employees on the job, interviewing employees and witnesses and reviewing related reports.
- Identifies and appraises conditions which could result in accidents, illnesses and
  financial loss and makes recommendations regarding accident prevention and loss
  control systems for incorporation into departmental operation policies and procedures
  to reduce potential for future accidents and losses.
- Conducts "Employee Right-to-Know" and safety training for supervisors and other employees to ensure awareness of proper procedures for handling chemicals and operating equipment on the job.
- Plans and implements specialized training to meet individual needs of departments and to prevent occupational injuries.
- Reviews department operating procedures which involve employee safety and makes recommendations for modifications to ensure compliance with established safety procedures and federal and state regulations.
- Organizes and coordinates safety committees for departments. Keeps management aware of federal and state health and safety responsibilities.
- Coordinates material safety data sheets and other records related to the "Employee Right-to-Know" programs and assists in required labeling of materials.
- Assists in the preparation of the Macomb County Safety Manual by gathering data, organizing materials, and writing copy. Keeps information current by making recommendations for revisions as warranted.
- Conducts motor vehicle license review for employees who drive County vehicles or personal vehicles on County business. Reviews employees' accident and violation records and compares against objective standard.
- Assists in the enforcement of County policy regarding rehabilitation and light-duty assignments for employees unable to perform full duties of their classifications. Coordinates with the Human Resources Department to determine appropriate placements.
- Operates an automobile while performing assigned duties.

# RECYCLABLE PAPER

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RESOLUTION NO.			1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1			
		EULL B AGEND	OARD MEETIN A ITEM:	IG DATE: _		
			<del></del>			
	MA	COMB COUNTY,	MICHIGAN			
RESOLUTION TO	Evaluate an	nd recommend to	the Personnel	Committee	regarding	
	the determi	nation of each va	acant personne	l opening, e	ither to reconfir	—— m
	or to elimina	ate the position				· ·
INTRODUCED BY:		ner Dana Camph umittee to Evalua			nnel Openings	
CLASSIFICATION			·	DEPARTM		
One Dietitian (Jenni Reason for Positi Date Position to	on being Vacant:	Resignation 04-30-08		Health		<u>,                                     </u>
One Public Health N Reason for Positi Date Position to	on being Vacant:	arcz) Retirement 05-16-08		Nealth		
One Account Clerk  Reason for Position  Date Position to	on eing Vacant:	Wiegand) Resignation 05-02-08		Martha T. B	лту	
One Administrative : Reason for Position Date Position to I	on being Vacant:	IcAlpine) Retirement 07-31-08		Martha T. Bo	enty.	
One Computer Maint Reason for Position Date Position to I	on being Vacant:	heri Rushman) Retirement 01-02-08		Prosecuting ,	Attorney	
One Paralegal (Incoro Reason for Positio Date Position to b	n being Vacant: e Vacant:	Retirement 12-28-07		Senior Citize	<u> </u>	·
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COMMITTEE/MEETING		A mot Girle Lincol	ghen, to or Chair Gre	ade by Da postyone lyhum and	esocle, Sugart on order to the Shire l d look at t hee Comin d W/ Bruly i	nd by sme the esd serves this and
Ad Hoc Committee to Ev	<del></del>	かかん	rt back at	Hu Fina	nee Comi m	to next ,
Reconfirmation of Person	nel	weed	4. The modi	un Carrie	W Bruly 1	roting "No."
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Personal 7-22	- KEMOUED F -OS	Kon AGENDA				

Ø001/003

Ith # 12

EFFECTIVE DATE: 04-24-08 Cushing

# MACOMB COUNTY

# CLASSIFICATION/POSITION DESCRIPTION

**CLASSIFICATION TITLE: Paralegal** 

\*2007 Salary Range taken from UAW Union Contract: \$34,547.24 - \$39,482.56

F.L.S.A. STATUS: Non-exempt

**DEPARTMENT:** Senior Citizen Services

**APPOINTING AUTHORITY: Director** 

# **GENERAL RESPONSIBILITIES:**

The employee in this classification, under the direction of the Managing Attorney or Attorney, interviews clients, investigates facts and prepares memoranda relative to clients expressed legal issue; performs legal research as assigned; organizes files; maintains records and statistical procedures; performs related duties as assigned.

### **ESSENTIAL FUNCTIONS:**

- Receives, places and appropriately routes dient telephone calls.
- Answers routine dient inquiries.
- Investigates facts and law and prepares related documents.
- Conducts research using a computer and traditional methods of research.
- Provides client counseling and brief service under attorney direction.
- Prepares proper information to meet dients' needs.
- Coordinates and files court documents.
- Prepares affidavits, documents and maintains document file.
- Refers clients to Pro Bono Attorneys as directed.
- Notarizes and witnesses documents as needed.
- Interviews homebound senior clients to gather facts and obtain documents.

Paralegal Page 2

# ESSENTIAL FUNCTIONS (continued):

- Performs statistical work and other duties as directed.
- Ensures the preservation of the confidentiality of client matters.
- Operates an automobile while performing assigned job duties.

### **ADDITIONAL FUNCTIONS:**

- May act as a law librarian, keeping and monitoring legal volumes and ensuring legal volumes are current.
- The statements contained in this position description are intended to describe the general nature and level of work being performed by individuals assigned to this position. They are not to be construed as an exhaustive list of all job duties performed.

# EDUCATION, TRAINING AND EXPERIENCE:

- An Associate Degree in Paralegal or Legal Assistant studies from an accredited college.
- A minimum of two (2) years of experience as a Paralegal or Legal Assistant.
- Certification by the National Association of Legal Assistants is preferred.
- Qualified Michigan Notary Public is preferred.
- Successful completion of the probationary period for the position of Paralegal.
- Be physically able to perform the essential function of the position, with or without reasonable accommodation.

# **ADDITIONAL QUALIFICATIONS:**

- Knowledge and experience with online legal research.
- Knowledge of court policies and procedures.
- Ability to establish and maintain effective working relationships with attorneys, co-workers and the public.
- Effective written and oral communication skills and attention to detail.
- Possession of a valid Michigan driver's Ilcense.
- Possession of an operable automobile for authorized departmental travel.

Paralegal Page 3

# ADDITIONAL QUALIFICATIONS (continued):

Ability to conduct oneself with fact and courtesy.

HUMAN RESOURCES DEPARTMENT APPROVAL	*	_
NAME: Eric A. Herppich	SIGNATURE: _	Sui An Khappad
TITLE: Director, Human Resources	_ DATE:	04-24-08

Ita #12

Seniors 6-13.08 Distributed by Shirley Cushy

EFFECTIVE DATE: 05-02-05

# MACOMB COUNTY

# **CLASSIFICATION/POSITION DESCRIPTION**

**CLASSIFICATION TITLE:** Typist Clerk IV

\*2007 Salary Range taken from Union Contract: \$27,783.12 - \$34,728.90

F.L.S.A. STATUS: Non-exempt

**DEPARTMENT:** Varies

APPOINTING AUTHORITY: Department Head

### **GENERAL RESPONSIBILITIES:**

The employee in this classification, under the limited supervision of an assigned supervisor, performs difficult typist and administrative support tasks; may perform the following tasks depending upon the assigned department: types letters, reports, forms and other complex correspondence; files records and reports; posts information; sorts and distributes mail; and answers telephone; performs various clerical support duties; uses considerable judgement in establishing or adapting work procedures to new situations and in performing varied typing and administrative support services to relieve supervisors of clerical work and minor administrative duties; often exercises supervision over the work of other clerical employees; operates standard office equipment such as typewriters, personal computers, word processors, facsimile machines, copiers, calculators and adding machines; performs related duties as assigned.

# **ESSENTIAL FUNCTIONS:**

- Types a variety of materials, including letters, reports, forms and other complex correspondence.
- Composes and types routine correspondence.
- Updates and corrects information on records and forms.
- Receives incoming telephone calls; answers questions appropriate to skill level; relays messages to appropriate individuals or departments.
- Assists others in ascertaining needs and explaining office or departmental policies and procedures;
   and initiates necessary action to assist administratively.
- Schedules appointments, meetings and makes travel arrangements.
- Makes duplicate copies of reports and/or information which is then routed to proper persons, departments and/or filed.

# **ESSENTIAL FUNCTIONS (continued):**

- Receives, screens, sorts and/or counts materials such as applications, permits and forms.
- Separates, sorts and stuffs envelopes for mailing or distribution.
- Often exercises supervision over the work of other clerical employees.
- Bends, stoops and reaches in order to file, search for and retrieve records and documents.
- Lifts, moves and carries equipment and supplies that weigh up to 25 pounds.
- Operates standard office equipment such as typewriters, personal computers, word processors, facsimile machines, copiers, calculators and adding machines.

## **ADDITIONAL FUNCTIONS:**

- The statements contained in this position description are intended to describe the general nature and level of work being performed by individuals assigned to this position. They are not to be construed as an exhaustive list of all job duties performed.

## **EDUCATION, TRAINING AND EXPERIENCE:**

- Possession of a high school diploma or a certificate of successful completion of the General Educational Development Test, preferably supplemented with college or business school training.
- A minimum of three (3) years of clerical experience involving typing.
- Ability to type from a clear copy or rough draft at a net speed of at least 44 words per minute; and have a passing score for Job Family 4 on the General Clerical Test.
- Successful completion of the probationary period for the position of Typist Clerk IV.
- Be physically able to perform the essential functions of the position, with or without, reasonable accommodation.

### **ADDITIONAL QUALIFICATIONS:**

- Comprehensive knowledge of office terminology, procedures and equipment; and of business arithmetic and English.
- Knowledge of Windows, Word and Excel.
- Ability to make relatively complex mathematical computations rapidly and accurately.

# ADDITIONAL QUALIFICATIONS (continued):

- Ability to maintain complex clerical records and prepare reports from such records.
- Ability to make decisions in accordance with laws, ordinances, regulations and established policies and procedures where errors could easily result in adverse public reactions or additional costs to the County.
- Ability to understand and follow complex written and oral directions.
- Ability to organize and supervise the work of other clerical employees.
- Ability to establish and maintain effective working relationships with staff and the public.
- Ability to conduct oneself with tact and courtesy.

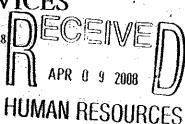
HUMAN	RESOURCES	DEPARTMENT	APPROVAL.
THOUSE IT I		TATE T 21/2 T 11/1 T 1 T 1	$\Delta L L L L L L L L L L L L L L L L L L L$

NAME: <u>Ted J. Cwiek</u>	SIGNATURI		
TITLE: Director, Human Resources	DATE:		



SENIOR CITIZEN SERVICES

21885 Dunham Road, Suite 6 Clinton Township, Michigan 48036-1028 586-469-6313 Fax 586-469-5578 macombcountymi.gov/seniorservices



Angela Willis Director

Karen D. Bisdorf Assistant Director

TO:

Eric Herppich, Interim-Director

**Human Resources** 

FROM:

Angela J. Willis, Director

Department of Senior Citizen Services

DATE:

April 8, 2008

SUBJECT:

Confirmation to post Paralegal Position

On December 28, 2007, Incoronada Delfuoco retired from her position as Paralegal in the Senior Citizen Services Legal Assistance Program. Pursuant to Full Board resolution of December 13, 2007 all County positions must remain vacant for a period of 20 weeks. The Paralegal position shall be vacant 20 weeks by the time this request is reviewed by Full Board. As such, I am requesting Personnel place this item before the Ad Hoc Committee to confirm my request to post.

The Paralegal position is a vital role in the Legal Assistance Program. The Paralegal is the first contact with seniors who call or come into the office. There are currently two attorneys and one Clerk Typist IV in the Legal Assistance Program handling the day-to-day operations. Further delay in filling the position of Paralegal would cause a hardship on the legal services provided to the seniors of Macomb County.

Attached is the completed Vacant Budgeted Position form as well as the Position Analysis Questionnaire.

Thank you for your anticipated cooperation.

Cc:

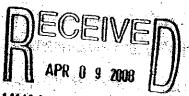
Shirley Cushing, Attorney - Legal Assistance Program

MACOMB COUNTY BOARD OF COMMISSIONERS

William A. Crouchman District 23 Chairman Dana Camphous-Peterson District 18 Vice-Chair

Leonard Haggerty District 21 Sergeant-At-Arms

# Macomb County Position Analysis Questionnaire



en la companya di managana	•	i kan katan kan Mereka	n n	a same L
Employee Name: VACANT 10	Loronad	a Delfuc	HUMAN RE	SOURCE
Classification Title and Department:	Senior Services	/Paralegal		OCCITOE.
Describe Land	Ial Assistance Des	<u>antikan jarah dari dari dari dari dari dari dari dari</u>		<u> </u>
Describe how this position is funded		ram		
· · · · · · · · · · · · · · · · · · ·	County	Grant	Other	
Classification Purpose: In one or two sentences, describe the period in the organization.	primary purpose o	Of the classifican	•	
The primary purpose of the Legal Assistan Assistance Program Attorneys. The Legal	t/Paralegal classifi Assistant/Paralega	cation is to provi	de support to the	Legal
itizen dients, obtains demographic inform he legal issues so proper assistance can be iformation into the programs of the	auon and gathers e given. The Lega	facts to assist the	e attorneys in dete	ermining
nformation into the Program's database so	accurate and time	ely reports can be	egal also inputs the made.	e dient
				1.

Organization Information: (Please attach a current organization chart)
Briefly describe the mission and role of the department or program area including services provided and any other information that will enhance the understanding of how the classification functions within the department.

The Legal Assistance Program provides legal assistance, without charge, to the senior citizens of Macomb County focusing on the most socially and economically in need. The assistance includes advice and counsel, review and preparation of documents and representation in court and administrative agencies. The Legal Assistance Program is placed within the Department of Senior Services to provide assistance to the senior citizens of Macomb County.

Describe how the classification fits into the context of the department or program area.

viganization kelationshins	Position Title(s)	
Immediate Supervisor of this Classification	Managing Attorney	# in Position
Same Classification Within Department or Program	NONE	0
Other Classifications Reporting to this Immediate Supervisor	Staff Attorney (1) Legal Secretary (1)	2
Classifications Directly Supervised by this Classification (if applicable)	NONE	0

If this classification is responsible for providing work direction (but not direct supervision) for one or more classifications, list the name of the classifications involved and describe the nature of work direction provided.

None					-			
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								•

**Problem Solving Challenges:** 

Describe the problems and challenges confronted by the classification. Please provide an example of a

The typical work situation involves obtaining pertinent information from senior clients who are vulnerable and in stressful circumstances.

This requires a trained, skillful listener who can obtain and relate information while being compassionate and understanding in a professional manner;

Legal educational/background to analyze facts to determine legal issue; and Ability to surface relevant facts by directed questioning.

**Functions and Responsibilities:** 

In order of their importance, describe the essential job functions and/or responsibilities of the classification. Indicate the approximate percent of time dedicated to each function. If a function is less than 5% of the allocated time, the activity is not a key responsibility and does not need to be listed. Also, indicate the frequency (daily, weekly, monthly) in which the function is performed.

These responsibilities may be described in one sentence including the function itself and the expected outcome. For example, transcribe, edit and word-process proposals and general correspondence for a

manager and ten counselors in a timely and accurate manner.

#	Function/Responsibility	% Time		<u> </u>
1	Interview clients in office and on the telephone	40	Frequency Daily	Statutorily Mandated
2	Question and determine facts of legal problem	20	Daily	
3	Research and preparation of memoranda	6	Daily	
4	Organize Files and client logs	7	Daily.	· · · · · · · · · · · · · · · · · · ·
5	Maintain statistical data base and maintain office confidential files	7	Dáily	
6	Coordination of pro bono referrals as directed	5	Weekly	
7	Convey information to clients as directed by attorney	10	Daily	
8	Prepare and mail legal information packets for client education	5	Daily	

# Quantifiable Workload Data:

Provide statistical information of the workload over a three (3) year period (attach additional information if necessary)

The Legal Assistance Program functions as a team and provides monthly reports to the Department of Senior Citizen Services and Quarterly reports to the funding sources. The reports integrate the work of a 4 person office. Enclosed are year-end statistics of clients served for 2005, 2006 and 2007.

Decision Making Authority and Responsibility:

Describe decisions that this position is able to take action on without specific instructions from the immediate supervisor. Please provide one to two examples.

The Legal Assistant/Paralegal is prohibited from the practice of law under the Michigan Bar Rules of Professional Conduct. Thus, a Legal Assistant's work must always be supervised by a licensed attorney who is responsible for all work done by this legal Assistant/Paralegal and to ensure his/her conduct is compatible with the professional obligations of the lawyer-supervisor.

Scope Information:

If this classification was eliminated what would be the impact on the Department's operations.

Impact on Operations	id be the impact on the Department's operations.				
Reduction number of Clients Served	Measure of Impact				
	An office without a Legal Assistant forces the				
Reduction of Client telephone calls					
<del></del>	attorneys to do paralegal work rather than using				
Reduction of satellite office services					
office act Aloes	attorney skills and resources as lawyers.				
Reduction of some it					
Reduction of community presentations	Senior Legal Education presentations will be				
	limited Limited				
	Also, the secretarial work time is affected.				
	Tork diffe is differed.				
· 					

# **Key Customers:**

Describe up to three of the most important contacts this position has with individuals employed by or doing business with the County. Include the position and the nature of the contact with that individual and the frequency (daily, weekly, monthly) Contact may involve exchanging and obtaining information,

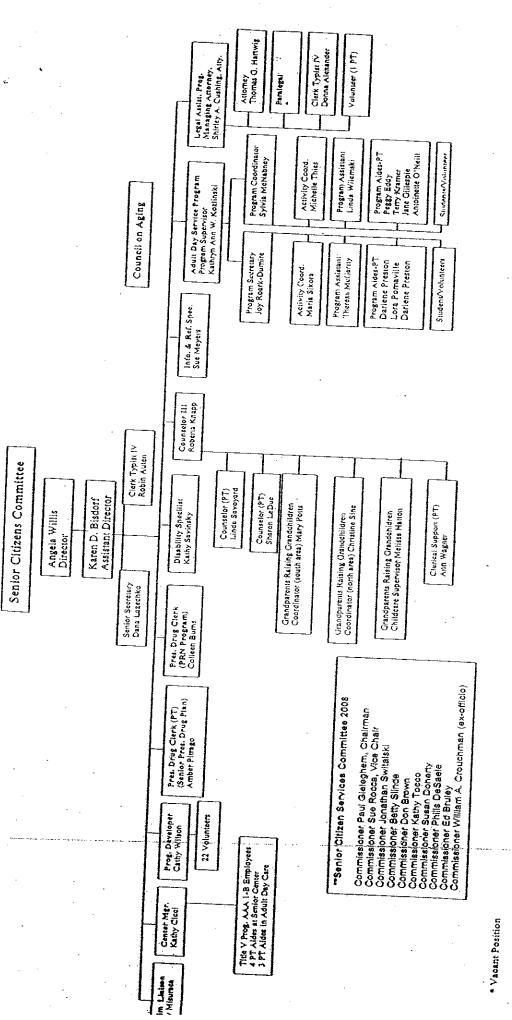
problem solving, coordinating events and projects, etc.

Position/Department Senior Citizens who rely on this County	Nature of Contact	Frequency
legal service	Interview to assist w/legal problems	Daily
County Agencies		
	Referrals for specific surfaced needs	Daily
State & Federal Agencies		
is the backer rigorides	Obtain information on behalf of clients	Daily

# Additional Information:

Provide any additional information that describes the scope and complexity of the position and its business necessity to the department.

The position of Legal Assistant/Paralegal in the Legal Assistance Program is of such importance to the two attorneys for support that all legal work will diminish because of the ever increasing senior population's demands. The program's growth testifies to the value of 4 persons and assuredly will diminish if this position remains unfilled due to the constant demand for attorney time.



Board of Commissioners

SAAdministration\Senior Secretary\REPORTS\AAA I-B\ORANTS\Organization Charl 2008.doc (April 8, 2008)

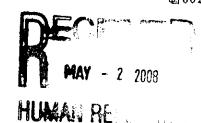
# RECYCLABLE PAPER

RESOLUTION NO	FULL BOARD MEETING DATE:
	AGENDA ITEM:
	MACOMB COUNTY, MICHIGAN
RESOLUTION TO	*see below
INTRODUCED BY:	from the floor
*At the 7-18-08 meeti approved:	ing of the Community Services Committee, the following motion was
MOTION	
one Counselor position	Doherty, supported by Torrice, to approve a waiver of the 20 week hiring delay for in the Veterans Services Department and forward to the Personnel Committee. ith Bruley voting "No."

# **COMMITTEE/MEETING DATE**

Community Services 7-18-08
Personnel 7-22-08

# Macomb County Position Analysis Questionnaire



Employee Name: RUSSO, DIANNE M.				
Classification Title and Department: $\_$	Counselor II/Vete	erans' Services		
Division/Program Assignment: Macor	nb County Employ	yment		
Describe how this position is funded:	100 %	%	%	
	County	Grant	Other	

**Classification Purpose:** 

In one or two sentences, describe the primary purpose of the classification or why the classification exists in the organization.

To assist veterans' and their dependents through the process of filing the necessary paperwork to obtain benfits for Service Connection Compensation, Non-Service Pension, Widow's Death Pension and Dependent Indemnity Compensation. Also files paperwork for State and County Financial Assistance, Federal and County Burial Benefits, Education, Medical Enrollment, Aid & Attendance/Housebound and all benefit applications for Veterans' and their Dependents on the Federal, State and County level. Advises and refers same on all benefit entitilements thru other Federal, State and County Agencies.

Organization Information: (Please attach a current organization chart)

Briefly describe the mission and role of the department or program area including services provided and any other information that will enhance the understanding of how the classification functions within the department.

The Mission and role of the Department is to assist Veterans' and their dependents with all benefit entitlements on the Federal, State and County levels. The Department provides, Financial Aid, Burial Benefits and all Federal Benefits to include service connected claim for disability, pensions with aid and attendance and or housebound assistance, education and training, vocational rehabilitation, home loan guaranty, va life insurance, burial and memorial benefits, reserve and natinal guard, military medals and records and benefits provided by other federal agencies.

Describe how the classification fits into the context of the department or program area.

<b>Organization Relationships</b>	Position Title(s)	# in Position
Immediate   Supervisor of this Classification	Director	1
Same Classification Within Department or Program	Counselor	2
Other Classifications Reporting to this Immediate Supervisor	Secretary, Typist Clerk 1/11	3
Classifications Directly Supervised by this Classification (if applicable)	N/A	N/A

If this classification is responsible for providing work direction (but not direct supervision) for one or more classifications, list the name of the classifications involved and describe the nature of work direction provided.

Typist Clerks. The Counselors gives direction on paperwork and documentation needed to support their ability to obtain the specific benefits being applied for, scheduling the appointment with the veterans and or dependents, faxing correspondence, copying of documents, telephone messages, ordering of benefits pamplets etc.

## **Problem Solving Challenges:**

Describe the problems and challenges confronted by the classification. Please provide an example of a typical and complex work situation.

Multi-tasking, appointments, walk-ins, phone voice messages, establishing the documentation needed to support claims to include dealing with Doctors and other medical personel to obtain the medical statement ito support disabilities being claimed by the veteran and or their dependents and assisting them in obtaining all the necessary paperwork, documentation and evidence needed to support their claims and or applications for benefits and assisting them through the process of the Department of VA

Functions and Responsibilities:

In order of their importance, describe the essential job functions and/or responsibilities of the classification. Indicate the approximate percent of time dedicated to each function. If a function is less than 5% of the allocated time, the activity is not a key responsibility and does not need to be listed. Also, indicate the frequency (daily, weekly, monthly) in which the function is performed.

These responsibilities may be described in one sentence including the function itself and the expected outcome. For example, transcribe, edit and word-process proposals and general correspondence for a

manager and ten counselors in a timely and accurate manner.

#	Function/Responsibility	% Time	Frequency	Statutorily Mandated
1	Assisting Veterans' and dependents	40%	Daily	yes
2	Obtaining documents, medical & material evidence.	10%	Daily	yes
3	Filing applications with typing and entering data.	40%	Daily	yes
4	Scheduling appointments.	5%	Daily	Yes
5	Returning voice messages and answering phone calls	5%	., .	
6	·			
7				
8	,			

### Quantifiable Workload Data:

Provide statistical information of the workload over a three (3) year period (attach additional information if necessary)

Clientelle appointement average 50 to 70 per week currently divided between two (2) Counselors. Averging 3,500 annually.

Phone contacts average 15 to 20 per day per counselor averaging 9,000 annually. Copying, typing and entering data averaging 40,000 pieces annually.

Decision	Making	Authority	y and	Res	ponsibility	/:
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Describe decisions that this position is able to take action on without specific instructions from the immediate supervisor. Please provide one to two examples.

Complete control over scheduling their own appointements and making all choices on planning and implementing their own workload.

Scope Information:

If this classification was eliminated what would be the impact on the Department's operations.

Impact on Operations	Measure of Impact
A totally devastating Impact. This position is	100%
the heart and soul of this office. The counselors	
are the ones in the office who have been	
trained in the Federal, State and County laws that	
pertain to assisting veterans' and their dependent	·
in obtaining and securing their benefits.	

### **Key Customers:**

Describe up to three of the most important contacts this position has with individuals employed by or doing business with the County. Include the position and the nature of the contact with that individual and the frequency (daily, weekly, monthly) Contact may involve exchanging and obtaining information, problem solving, coordinating events and projects, etc.

Nature of Contact	Frequency
Appointing them as Power of Attorney on	Daily
Inter-Referrals of people needing assist	Daily
Rerrals, Mutually exchanging information	daily
	Appointing them as Power of Attorney on  Inter-Referrals of people needing assist

# **Additional Information:**

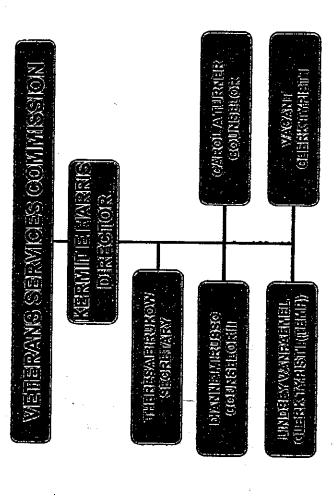
Provide any additional information that describes the scope and complexity of the position and its business necessity to the department.

This position is the heart of this office due to the fact that the counselors are trained on the laws as well as the necessary knowledge needed to develop claims, fill out applications, respond to the VA correspondence, and on the process the the Department of Veterans' Affair's Regional Office and the Nepartment of Veterans and Aparth Case Benefits.

Without quality and good quantity of Journal of this office and the Secretary of this position in this office are percentaged.

White would not be gueralised as percentaged of the Decondary of the Support to the Societies.

# VETERANS SERVICES OFFICE



6/2/2008

# RECYCLABLE PAPER

SOLUTION NO.	FULL BOARD MEETING DATE 7/24/2008
	AGENDA ITEM:
	MACOMB COUNTY, MICHIGAN
SOLUTION TO:	Recommend that the Macomb County Board of Commissioners concur
h the recommenda	tion to modify the Community Services Agency Transportation Budget
ecting changes in	bus driver positions and hourly rates.
RODUCED BY:	Commissioner Kathy Tocco, Chair Community Services Committee
	pack up material.
	•
COMMITTEE/M Community Serv Personnel 7/22/2	rices Committee 7/18/2008 REFERRED TO PERSONNEL COLL



# **COMMUNITY SERVICES AGENCY**

CLIA

Est. 1964

21885 Dunham Road, Suite 10 Clinton Township, Michigan 48036 586-469-6999 FAX 586-469-5530 macombcountymi.gov/mccsa

July 1, 2008

Frank T. Taylor Director TO: Kathy Tocco, Chairperson

**Board of Commissioners Community Services Committee** 

cc: David Diegel, Director

Macomb County Finance Department

Eric Herppich, Acting Director Macomb County Human Resources

FR: Frank Taylor, Director

Macomb County Community Services Agency

RE: Community Services Committee Agenda Item For Consideration

Transportation Drivers and Wage Rate Modification

In developing our Head Start Transportation budget for the 2008-09 school year, it is imperative that we consider the following changes:

 Eliminate the full time bus driver positions. If interested, drivers currently occupying these positions, would be transitioned into the part-time positions;

2. Increase number of part time bus driver positions from 15 to 20;

3. Increase hourly wage rate from \$10.64 - \$12.52 to \$12.64 - \$14.52; and

 Recommend that all drivers (current and future hires) at the MCCSA Director/Human Resources Director discretion, be adjusted up to the maximum \$14.52 hourly wage rate.

I am respectfully requesting that you consider placing this recommendation on your next Community Services Committee Agenda.

For your review, we summarized the Head Start Transportation budget and services for this past year and what we expect for the coming school year. Our rationale for these changes is based upon the following analysis:

### 2007-2008 School Year

For the 2007-08 school year that just ended, we provided transportation services to 550 Head Start children, (15 Centers / 31 bus routes). In order to meet this expectation, the details are as follows:

- Transportation wages/fringes budget was: \$358,731.
- The employee pool is as follows:
  - 6 budgeted full-time drivers/5 currently filled; and
  - 15 budgeted part-time drivers/6 currently filled.

(Efforts to recruit and hire part time drivers have proven unsuccessful)

### MACOMB COUNTY BOARD OF COMMISSIONERS

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Programs and services are sponsored by the Macomb County Board of Commissioners and State and Federal grants. MCCSA complies with the Civil Rights Act of 1964, the Michigan Handicappers Civil Rights Act, and the American with Disabilities Act of 1990. To incuire about reasonable accommodations for persons with disabilities please contact MCCSA. Phone or TDD: (586) 469-6999.

In an effort to reduce costs this past year, we took the following action:

- Eliminated bus service for Flickinger School (3 classrooms/3 bus routes)
- Agreement reached with Centerline and Roseville Public Schools to park and maintain buses at their lots reduced mileage, fuel and maintenance costs.
  - 2 buses housed at Roseville Public Schools bus lot; and
  - 3 buses housed at Centerline Public Schools bus lot

# 2008-2009 Proposed School Year

In the 2008-09 school year, we plan on transporting 550 Head Start children. Although we reduced our costs this past year, we are compelled to make further reductions. In order to meet the service expectations while remaining within our budget, we will be required to make further budget reductions. The details are as follows:

- Transportation wages/fringes budget will be: \$315,709.
- In order to maintain these services which are extremely beneficial to the program's success, we must reduce this year's Head Start Transportation wages/fringes budget by over \$43,022.
- Based on available grant funds, and transporting the number of children in order to perform these services, our employee pool should be:
  - o Up to 20 part-time bus drivers.

In order to meet this expectation, the following action is recommended:

- Increase the number of budgeted part time driver positions from 15 to 20;
- · Eliminate (5) full time bus driver positions; and
- In an effort to obtain qualified part time bus drivers, increase the hourly wage rate for from: \$10.64 (min.) \$12.52 (max.) to \$12.64 (min.) -- \$14.52 (max.)

Rationale: An analysis of the following school districts shows an increase of \$5.75 per hour more than our starting minimum wage rate. The average maximum wage rate is \$6.81 per hour more than our current maximum wage rate.

- \$14.80 to \$17.40 East Detroit Public Schools
- \$15,99 to \$18,50 Clintondale Public Schools
- \$17.18 to \$20.76 Centerline Public Schools
- \$17.57 to \$20.65 Warren Consolidated Schools

All new hire bus drivers must be certified and registered to attend Michigan Department of Education beginning school bus training by August 18, 2008.



# **HUMAN RESOURCES DEPARTMENT**

10 N. Main St., 4th Floor Mount Clemens, Michigan 48043 586-469-5280 Fax 586-469-6974 macombcountymi.gov



Labor Relations: Eric A. Herppich 469-7241

Personnel Services: Douglas J. Fouty 469-6126

June 27, 2008

Frank Taylor, Director Community Services Agency 21885 Dunham Road Clinton Township, MI 48038

RE: Transportation

Dear Mr. Taylor:

I have reviewed the transportation proposal and given established departmental budgetary reductions, your recommendations seem appropriate.

Sincerely,

Eric A. Herppich

Acting Director, Human Resources

EAH/Inw

# RECYCLABLE PAPER

RESOLUTION NO	FULL BOARD MEETING DATE:  AGENDA ITEM:
	MACOMB COUNTY, MICHIGAN
	Recommend a Salary Range Modification, for the Non-Represented  Classifications of Administrative Secretary, Senior Secretary and
	Secretary, to be applied to any Newly Hired or Promoted Employees
INTRODUCED BY:	Commissioner Dana Camphous-Peterson, Chairperson
	Personnel Committee
COMMITTEE/MEET	ING DATE
Personnel (	07-22-08



# **HUMAN RESOURCES DEPARTMENT**

10 N. Main St., 4th Floor Mount Clemens, Michigan 48043 586-469-5280 Fax 586-469-6974 macombcountymi.gov

Labor Relations: Eric A. Herppich July 11, 2008

Personnel Services: Douglas J. Fouty 469-6126

469-7241

TO:

Commissioner Dana Camphous-Peterson, Chair

Personnel Committee and Committee Members

FROM:

Eric A. Herppich, Acting Minochor Lo

Human Resources

RE:

Recommend a Salary Range Modification, for the Non-Represented

Classifications of Administrative Secretary, Senior Secretary and Secretary, to

be applied to any Newly Hired or Promoted Employees

The Human Resources Department has reviewed internal comparability for the salary ranges of Administrative Secretary, Senior Secretary and Secretary. Based on this review, a modification to the salary ranges for the non-represented classifications of Administrative Secretary, Senior Secretary and Secretary, to be applied to any newly hired or promoted employees, is recommended.

The 2008 salary range for Administrative Secretary is \$39,137.66 - \$48,922.07. The recommendation is to modify the 2008 salary range to \$35,404.12 - \$44,255.12 (Pay Grade 9), resulting in an annual budgetary reduction, for an affected position, of \$4,666.95.

The 2008 salary range for Senior Secretary is \$34,160.35 - \$41,406.54. The recommendation is to modify the 2008 salary range to \$32,234.94 - \$40,293.69 (Pay Grade 6), resulting in an annual budgetary reduction, for an affected position, of \$1,112.85.

The 2008 salary range for Secretary is \$31,148.15 - \$36,644.89. The recommendation is to modify the 2008 salary range to \$28,736.66 - \$35,920.81 (Pay Grade 3), resulting in an annual budgetary reduction, for an affected position, of \$724.08.

I have discussed this request with the Finance Director and recommend the Personnel Committee approve the salary change modification, for the non-represented classifications of Administrative Secretary, Senior Secretary and Secretary, to be applied to any newly hired or promoted employees.

# EAH/KS/mb MACOMB COUNTY BOARD OF COMMISSIONERS

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